Rich Hannibal (Director of Operations)

Mark Collins (Head of Operations: Entries, Results and Operational Data) Nicola Basnett (Head of Operations: Marking, Moderation and Standardisation)

Head of Operations: Materials & Logistics

Heather Britton (Head of Operations: Operational Design)

Outbound/Inbound Logistics Manager

Logistics Manager

Logistics Operations Lead

> Logistics Coordinator

Logistics Administrator Internal Logistics Manager

> P&L Support Manager

P&L Operations Manager

Digital Production Manager Head of Scanning Centre Operations

Scanning Centre Manager

Scanning Centre Manager

> PAS Team Leader

Quality
Assurance Manager

